CITY OF CHEMNITZ

SOCIAL SERVICES DEPARTMENT

Information, services, offers

- BAföG (German educational grant) for school students
- Education and participation package
- Inclusion of disabled persons
- Parental benefits, state education allowance
- Migrant benefits
- Local guardianship authority
- Senior benefits
- Social benefits
- Insurance Authority
- Benefits for persons without housing etc.
Info

Office consultations are only possible by prior appointment.

Please take into account the information on the website of the City of Chemnitz: chemnitz.de/coronavirus and chemnitz.de/buergerservice -> Erreichbarkeit der Ämter der Stadt Chemnitz.

- The social services customer portal is located in the 'Moritzhof' administrative building. You will find contact persons for various social benefits (see pages 3 and 4) all in one place. The customer portal is open: Mon, Tues, Thurs and Fri 08:30 – 12:00, Tues and Thurs additionally 14:00 – 18:00.

- The other areas of the social services department in the 'Moritzhof' work using an appointment system. Please make an appointment, thereby avoiding waiting times.

- The 'Moritzhof' administrative building and the 'Neubau an der Alten Post' office are barrier-free.

- In the vicinity of the 'Neubau an der Alten Post' and 'Moritzhof' offices there are paid parking facilities in the parking garages and parking lots in the city centre.

Written information can be provided in Arabic, Persian, Russian, English and German on request.

Additional information is available at www.chemnitz.de.
悠在这些区域，我们采用预约制度。

请使用提供的电话号码进行预约。

**OTHER AREAS OF THE SOCIAL SERVICES DEPARTMENT**

**Office management (administration)**
- Room: 549, 5. Upper floor
- Phone/fax: 0371 488-5001/-5099
- Email: sozialamt@stadt-chemnitz.de

**Foreigners commissioner for the City of Chemnitz and the Foreigners Advisory Council**
- Room: 571, 580, 5. Upper floor
- Phone/fax: 0371 488-5047, -6465/-5099
- Email: migrationsbeauftragte@stadt-chemnitz.de
- Office hours: Thurs 13:00 – 16:00 or by appointment

**Disability affairs commissioner for the City of Chemnitz**
- Room: 105, 1. Upper floor
- Phone/fax: 0371 488-5581/-5092
- Email: behindertenbeauftragte@stadt-chemnitz.de
- Office hours: by appointment

**Insurance Authority**
- Support for social security matters (Information, applications)
  - Pension insurance
  - Health and long-term care insurance
  - Accident insurance
  - Unemployment insurance
- Room: 270, 271, waiting room 269, 2. Upper floor
- Phone/fax: 0371 488-5062, -5063/-5094
- Email: versicherungsamt@stadt-chemnitz.de

**Severe disability, state benefits for blind persons**
- Determination of the severely disabled status according to Sozialgesetzbuch IX (Code of social law IX)
- Issue of severely disability ID cards
- Granting of state benefits for blind persons and other compensation for disadvantages
- Fax: 0371 488-5092

**Social benefits**
- Maintenance support
- Subsidy for the elderly and those of reduced earning capacity
- Health benefits
- Nursing care benefits
- Other benefits (including funeral expenses, benefits for blind persons)
- Phone/fax: 0371 488-5589/-5095
- Email: sozialhilfe@stadt-chemnitz.de

**Housing allowance**
- Rent subsidies for residential renters according to the Wohngeldgesetz (Housing Allowance Law)
- Encumbrance allowance for owners of owner-occupied residential property under the Wohngeldgesetz (Housing Allowance Law)

**Office hours:**
- Mon, Tues, Thurs, Fri: 08:30 – 12:00
- Tues and Thurs additionally: 14:00 – 18:00

In these areas, we work using an appointment system.
Please make an appointment using the phone number provided.
Integration assistance for persons with disabilities

- Early therapeutic educational support for children (outpatient and in special care facilities)
- Individual integration into childcare facilities
- Full-day care at special education schools
- Special educational measures for mentally disabled children during school holidays
- Social participation benefits e.g. travel allowances, support
- Compensatory benefits according to § 8 of the Berufliches Rehabilitierungsgesetz (BerRehaG – Occupational Rehabilitation Act)

Room: 401, 402, 409, 481 bis 486, 4. Upper floor
Phone/fax: 0371 488-5031, 115/-5097
Email: eingliederungshilfe@stadt-chemnitz.de

Social benefits in nursing care facilities for people aged 67 and over

- Maintenance support
- Subsidence for the elderly
- Nursing care benefits
- Processing of subsidence obligations according to Sozialgesetzbuch XII (Code of social law XII)

Room: 161, 164 to 166, 1. Upper floor
Phone/fax: 0371 488-5031, 115/-5090
Email: sozialhilfe@stadt-chemnitz.de

Specialist office for senior and disabled benefits

- Coordination and support of meeting facilities for seniors and persons with disabilities
- Housing consultation for seniors and persons with disabilities
- Information about civic engagement
- Information and processing of support programmes for investment support according to investment and participation guidelines (also 'Lieblingsplätze für alle' ('A favourite place for everyone'))

Room: 119, 1. Upper floor
Phone/fax: 0371 488-5023, -5026/-5098
Email: senioren.behindertenhilfe@stadt-chemnitz.de

Local guardianship authority

- Consultation and assistance on questions regarding guardianship laws
- Consultation for enduring powers of attorney and guardianship directives
- Notarisation for powers of attorney and guardianship directives

Room: 169 to 171, 175, 177, 178
Phone/fax: 0371 488-5080/-5093
Email: betreuungsbehoerde@stadt-chemnitz.de

Psycho-social care

- Consultation and assistance during difficult life situations

Room: 162, 1. Upper floor
Phone/fax: 0371 488-5031, 115/-5090
Email: sozialhilfe@stadt-chemnitz.de

In these areas, we work using an appointment system. Please make an appointment using the phone number provided.
Senior social service
- Consultation for outpatient and inpatient care services and facilities
- Independent information on care benefits and services
- Assistance with applying for social benefits
- Consultation and assistance in difficult everyday situations and acute emergencies
- Community-oriented social work
- Home visits possible, if required
  
  Room: 120a, 163, 173, 174, 1. Upper floor
  Phone/fax: 0371 488-5555/-5098
  Email: senioren.behindertenhilfe@stadt-chemnitz.de

Coordination of care
- Coordination of NetzwerkPflege_C(hemnitz) and the DemenzNetz_C(hemnitz)
- Specialised care and dementia consultation

  Contact person in the social services department:
  Room: 174, 1. Upper floor
  Phone/fax: 0371 488-5555/-5098
  Email: pflegenetz_c@stadt-chemnitz.de

Social planning, funding of independent organisations
- Subject-related social planning
- Statistics, analysis, social reporting
- Promotion of social projects

  Room: 573, 5. Upper floor
  Phone/fax: 0371 488-5016/-5099
  Email: sozialplanung@stadt-chemnitz.de

Migrant benefits
- Asylum seekers benefits
  Room: 2. Upper floor
  Phone/fax: 0371 488-5518 or 115/-5595
  Email: sozialamt.asylblg@stadt-chemnitz.de

- Social consultation, care
  Room: 2. Upper floor
  Phone/fax: 0371 488-5059/-5592
  Email: sozialamt.migrationsberatung@stadt-chemnitz.de

- Housing
  Room: 2. Upper floor
  Phone/fax: 0371 488-5035/-5592
  Email: sozialamt.unterbringung@stadt-chemnitz.de

- Non-profit activities for asylum seekers/integrative case management
  Room: 2. Upper floor
  Phone/fax: 0371 488-5515/-5592
  Email: sozialamt.integration@stadt-chemnitz.de

- Integrationsnetzwerk_C
  Room: 2. Upper floor
  Phone/fax: 0371 488-5504/-5592
  Email: integrationsnetzwerk@stadt-chemnitz.de

In these areas, we work using an appointment system. Please make an appointment using the phone number provided.

Office hours:
Mon, Tues, Thurs, Fri: 08:30 – 12:00
Thurs additionally: 14:00 – 18:00


**Emergency housing assistance**

All emergency housing assistance services are free of charge, neutral and personal.

- Consultation and assistance with actions of eviction and forced evictions
- Information and support for the use of benefits for persons without housing
- Information on residences, leisure activities, inexpensive meals, etc.

  Room: 2. Upper floor  
  Phone/fax: 0371 488-5058, -5064, -5066, -5515/-5592  
  Email: sozialamt.integration@stadt-chemnitz.de

**Housing service/accommodation**

- Housing consultation and assistance in the search for inexpensive and barrier-free living space
- Issuance of residence certificates
- Assistance for overcoming homelessness, Admission into transitional living spaces/housing projects

  Room: 2. Upper floor  
  Phone/fax: 0371 488-5035/-5592  
  Email: sozialamt.unterbringung@stadt-chemnitz.de

**Debt counselling**

- Consultation and assistance for rent and energy debts
- Household costs and budget planning

  Room: 2. Upper floor  
  Phone/fax: 0371 488-5515,-5538,-5547,-6455/-5592  
  Email: schuldnerberatung@stadt-chemnitz.de

**CHEMNITZ JOB CENTRE**

**Basic social security for job seekers**

- Services for work integration
- Services for securing a means of subsistence (Arbeitslosengeld II (unemployment benefits) and Sozialgeld (social benefits))
- Education and participation package for eligible persons according to Code of social law II (Sozialgesetzbuch II)

Customer area for customers
- under 25 years old: Youth centre  
  Location: Heinrich-Lorenz-Straße 20
- above 25 years old:  
  Location: Heinrich-Lorenz-Straße 35

  General number and email:  
  Phone/fax: 0371 567-3480/-3440  
  Email: Jobcenter-chemnitz@jobcenter-ge.de

**Office hours:**

at www.jobcenter-ge.de/Jobcenter/Chemnitz

**Office hours:**

Mon, Tues, Thurs, Fri: 08:30 – 12:00
Thurs additionally: 14:00 – 18:00
Office at 'Moritzhof' administrative building
Bahnhofstraße 53, 09111 Chemnitz

Customer portal office hours:
Mon, Tues, Thurs, Fri: 08:30 – 12:00
Tues and Thurs additionally: 14:00 – 18:00

Office at 'Neubau an der Alten Post':
Bahnhofstraße 54 a, 09111 Chemnitz
(Entrance via Bretgasse)

Office hours:
Mon, Tues, Thurs, Fri: 08:30 – 12:00
Thurs additionally: 14:00 – 18:00

Postal address:
Stadt Chemnitz – Sozialamt, 09106 Chemnitz