Information, services, offers

BAföG (German educational grant) for pupils
Education and participation package
Integration of disabled persons
Parental benefits, benefits for parents caring for children under 3
Migrant benefits
Local guardianship authority
Senior benefits
Social benefits
Insurance Authority
Benefits for persons without housing etc.
The customer portal

Since May 2013, the social services department has a central service point on the ground floor of the Moritzhof Bürger- und Verwaltungszentrum (Civic and Administrative Center) – the customer portal.

This makes applying for financial social services easier because applications for the following can be submitted at one office:

- Federal parental benefits, state child-raising allowance, benefits for parents caring for children under 3
- Education and participation package for children and youths
- Housing allowance
- Chemnitz passport (Chemnitzpass)
- Determination of severe disability eligibility/severely disabled ID card
- Federal benefits for blind persons
- Confirmation of an exemption or reduction of the radio broadcasting contribution
- BAföG for pupils.

You can find additional information on pages 5, 6 and 7.

Information

We recommend making an appointment with the Social Services, Asylum Seekers Benefits Act and Insurance Authority to avoid long waits and to allow for consultations outside of office hours.

The Bürger- und Verwaltungszentrum ‘Moritzhof’ is designed to be barrier-free.

There is a handicapped accessible entrance next on the ground floor to the entrance to the Social Services Department building at Annaberger Strasse 93 (access via the parking lot on the courtyard side).

Upon request, written information can be provided in Braille.

You can find supplemental information online at www.chemnitz.de.
Administrative building
TECHNICAL CITY HALL
Annaberger Straße 93
Entrance on the courtyard side via Treffurth-/Wilhelm-Raabe-Straße

Head of Office (Administration)
Room: 211, 2nd floor
Tel./Fax: 0371 488-5001/-5099
Email: sozialamt@stadt-chemnitz.de

Social planning, Promotion of volunteer organizations
Subject-related social planning
Statistics, analysis, social reporting
Municipal promotion of social services
Room: 251 a, 2nd floor
Tel./Fax: 0371 488-5016/-5099
Email: sozialplanung@stadt-chemnitz.de

Commissioners
Foreigners commissioner for the City of Chemnitz
Room: 129, 1st floor
Tel./Fax: 0371 488-5047/-5096
Email: auslaenderbeauftragte@stadt-chemnitz.de
Office hours: Thurs 1:00 – 4:00 pm
or on appointment

Handicapped affairs commissioner for the City of Chemnitz
Room: 105, 1st floor, Moritzhof
Tel./Fax: 0371 488-5581/-5096
Email: behindertenbeauftragte@stadt-chemnitz.de
Office hours: Tues 2:00 – 4:00 pm
Thurs 8:30 – 10:00 am
or on appointment

Office hours:
Mon, Tues, Thurs & Fri: 8:30 am – 12 noon
Thurs additionally: 2:00 – 6:00 pm
Income security for volunteer soldiers

Room: 301, 312, 3rd floor  
Tel./Fax: 115 or 0371 488-0/-5091  
Email: soziale.leistungen@stadt-chemnitz.de

CUSTOMER PORTAL ON GROUND FLOOR

shared service department for the following social services

(Registration for the respective service is done via a ticket printer.)

Unless otherwise indicated, the following contact information applies for all of these services:

Tel./Fax: 115 or 0371 488-0/-5091  
Email: soziale.leistungen@stadt-chemnitz.de

BAföG for pupils

Fax: 0371 488-5089

Chemnitz passport (Chemnitzpass)

Education and participation package

For persons eligible for a housing allowance or child-raising supplement, acceptance of applications

Email: Bildungspaket@stadt-chemnitz.de

Office hours:

Mon, Tues, Thurs & Fri: 8:30 am – 12 noon  
Tues & Thurs additionally: 2:00 – 6:00 pm
Parental benefits, state child-raising allowance, benefits for parents caring for children under 3

Exemption from the radio broadcasting contribution

Confirmation of the application for an exemption from or reduction of the radio broadcasting contribution.

Severe disability, state benefits for blind persons

Determination of the severe disability eligibility in accordance with the Sozialgesetzbuch IX (German Social Code)

Issuance of the severe disability ID cards

Granting state benefits for blind persons and other compensation for disadvantages

Fax: 0371 488-5092

Housing allowance

Rental subsidy for residential renters in accordance with the Wohngeldgesetz (Housing Allowance Law)

Encumbrance supplement for owners of owner-occupied residential property in accordance with the Wohngeldgesetz.
Basic social security for job-seekers

- Services for work integration
- Services for securing a means of subsistence (Arbeitslosengeld II (unemployment benefits) and Sozialgeld (social benefits))
- Education and participation benefits for eligible persons in accordance with SGB II

Customer portal for customers

25+ years: Address: Heinrich-Lorenz-Straße 35
under 25: Address: Heinrich-Lorenz-Straße 20

Shared telephone numbers and email address:
Tel./Fax: 0371 567-3480/-3440
Email: Jobcenter-chemnitz@jobcenter.ge.de
Administrative building
TECHNICAL CITY HALL
Annaberger Straße 93
Entrance on the courtyard side via Treffurth-/Wilhelm-Raabe-Straße

 SWT

  Insurance Authority
 Assistance with social insurance matters (information, applications)
- Pension insurance
- Health and nursing care insurance
- Accident insurance
Room: 213, 214, 2nd floor
Tel./Fax: 0371 488-5062 and -5094
Email: versicherungsamt@stadt-chemnitz.de

 SWT

  Social benefits
 Subsistence benefits
- Basic social security for the elderly and in cases of incapacity
- Health benefits
- Nursing care benefits
- Other benefits (e. g., burial cost allowance)
Room: 114 E, 1st floor
Tel./Fax: 0371 488-5571/-5095
Email: sozialhilfe@stadt-chemnitz.de

Office hours:
Mon, Tues, Thurs & Fri: 8:30 am – 12 noon
Thurs additionally: 2:00 – 6:00 pm
Social benefits in nursing care facilities for persons 65 years and older

- Benefits for basic social security
- Subsistence for the elderly
- Nursing care benefits
- Processing of subsistence obligations in accordance with the Sozialgesetzbuch XII

Room: 251, 258, 2nd floor
Tel./Fax: 0371 488-5059/-5090
Email: sozialhilfe@stadt-chemnitz.de

Social benefits for disabled persons (integration assistance)

- Early therapeutic educational support for children (out-patient and in special care facilities)
- Individual integration in childcare facilities
- Full-day care at special education schools
- Special education measures for mentally disabled children during school holidays
- Services for participation in community life
- Prostheses and other aids
- Out-patient assisted living for disabled persons 65 years and older
- Benefits for blind persons
- Compensation services in accordance with § 8 of the Berufliches Rehabilitierungsgesetz (BerRehaG – Occupational Rehabilitation Act)

Room: 121, 1st floor
Tel./Fax: 0371 488-5566/-5097
Email: eingliederungshilfe@stadt-chemnitz.de
Debt Counseling
Consultation and assistance for rental and energy debt
Household and budget planning
Room: 103, 104, 105 E, 1st floor
Tel./Fax: 0371 488-5571/-5095
Email: schuldnerberatung@stadt-chemnitz.de

Psycho-social benefits
Consultation and assistance in difficult life situations
Room: 260, 2nd floor
Tel./Fax: 0371 488-5059/-5090
Email: sozialhilfe@stadt-chemnitz.de

Foreigners Advisory Council (contact office)
Room: 129, 1st floor
Tel./Fax: 0371 488-5047/-5096
Email: auslaenderbeirat@stadt-chemnitz.de

Office hours:
Mon, Tues, Thurs & Fri: 8:30 am – 12 noon
Thurs additionally: 2:00 – 6:00 pm
**Housing**

Apartment consultation and assistance in finding inexpensive and barrier-free housing

Room: 218, 2nd floor  
Tel./Fax: 0371 488-5029 and -5042/-5096

Certificate for the eligibility for public housing

Room: 218, 2nd floor  
Tel./Fax: 0371 488-5049/-5096  
Email: sozialamt@stadt-chemnitz.de

**Housing and homeless benefits**

Consultation and assistance with eviction suits and compulsory evictions

Room: 236, 237, 2nd floor  
Tel./Fax: 0371 488-5058 and -5066/-5096

Assistance for overcoming homelessness, admission to transitional housing

Room: 218, 2nd floor  
Tel./Fax: 0371 488-5068/-5096

Assistance management/clearing

Room: 224, 2nd floor  
Tel./Fax: 0371 488-5064/-5096

Emergency housing outside of office hours: 0371 4002350
Migrant benefits

Social consultation, support and housing
Room: 223, 2nd floor
Tel./Fax: 0371 488-5048/-5096

Services for asylum seekers
Room: 220–222, 2nd floor
Tel./Fax: 0371 488-5043 and -5056/-5096
Shared email address: migranten.wohnungslose@stadt-chemnitz.de

Integration network
Room: 238, 2nd floor
Tel./Fax: 0371 488-5504/-5096

Social services for seniors

In-home visits
Assistance for acute hardships
Consultation for out-patient and in-patient care services and facilities in Chemnitz
Support for service application
Initiation of support relationships
Specialist support for meeting points
Community-oriented social work
Room: 022, 024, 029, 031, Ground floor
Tel./Fax: 0371 488-5555/-5098

Office hours:
Mon, Tues, Thurs & Fri: 8:30 am – 12 noon
Thurs additionally: 2:00 – 6:00 pm
 aç Specialist department for senior benefits

- Expert coordination, requirements and facilities planning
- Housing consultation for seniors
- Information about promotion programs for volunteers and seniors
- Support for civic involvement

Room: 026, Ground floor
Tel./Fax: 0371 488-5023/-5098

Shared email address: senioren.behindertenhilfe@stadt-chemnitz.de

 aç Specialist department for disabled benefits

- Expert coordination and support for out-patient services and offers for disabled benefits
- Requirements and facilities planning for offers for disabled benefits
- Information about support programs for disabled persons

Room: 031, Ground floor
Tel./Fax: 0371 488-5026/-5098
Email: senioren.behindertenhilfe@stadt-chemnitz.de
Local guardianship authority

Consultation and assistance for guardians and authorized representatives as well as interested citizens for questions regarding guardianship laws

Consultation for enduring power of attorney, guardianship and patient living wills and notarizations

Room: 232, 233 a, 234, 235, 2nd floor
Tel./Fax: 0371 488-5580/-5093
Email: betreuungsbehoerde@stadt-chemnitz.de

Support network for care in Chemnitz

Provider-independent information about benefits, providers and nursing services

Contact at the Social Services Department:
Room: 022, 024, 029, 031, Ground floor
Tel./Fax: 0371 488-5555/-5098
Email: pflegenetz_c@stadt-chemnitz.de

Office hours:
Mon, Tues, Thurs & Fri: 8:30 am – 12 noon
Thurs additionally: 2:00 – 6:00 pm
**SOCIAL SERVICES DEPARTMENT**

**Contact**

**Moritzhof office:**  
Bahnhofstraße 53, 09111 Chemnitz

**Technical City Hall office:**  
Annaberger Straße 93, 09120 Chemnitz  
(entry on the courtyard side via Treffurthstraße/  
Wilhelm-Raabe-Straße)

Postal address:  
Stadt Chemnitz – Sozialamt, 09106 Chemnitz

Office hours:  
Mon, Tues, Thurs & Fri: 8:30 am – 12 noon  
Thurs additionally: 2:00 – 6:00 pm  
Moritzhof only: Tues additionally: 2:00 – 6:00 pm

**Barrier-free access for disabled persons**

The doors of the wheelchair access next to the entrance to the ‘Social Services Department’ (see map) can be opened electronically by pressing the button.

In the atrium, there is a phone on the wall available during the aforementioned office hours with which you can reach the official for integration services or another contact.

The courtyard side of the building complex can be accessed by car by driving through a gate. In front of the barrier-free access, there are two free disabled parking spaces.