SOCIAL SERVICES DEPARTMENT

- Information, services, offers

- BAföG (German educational grant) for pupils
- Education and participation package
- Integration of disabled persons
- Parental benefits, benefits for parents caring for children under 3
- Migrant benefits
- Local guardianship authority
- Senior benefits
- Social benefits
- Insurance Authority
- Benefits for persons without housing
- etc.
The Social services customer portal is located in the Citizen and administrative centre “Moritzhof”. At a single location you will find contact persons for various social services (see page 3). The customer portal is open: Mon, Tue, Thu and Fri  8:30 am – 12 noon, Tue and Thu additionally  2:00 – 6:00 pm.

The other areas of the Social welfare office in the “Moritzhof” as well as in the building “Neubau an der Alten Post” work according to an order system. Please arrange an appointment. In this way, unnecessary waiting times can be avoided.

Both the Citizen and administrative centre “Moritzhof” and the “Neubau an der Alten Post” building are barrier free.

In the surroundings of the administration buildings “Neubau an der Alten Post” and “Moritzhof” there are payable parking possibilities in the car parks and on the parking spaces in the city centre.

On request, written information is available for issue in the Arabic, Persian, Russian and English languages as well as in Braille.

Additional information is available at www.chemnitz.de on the Internet.
CUSTOMER PORTAL ON GROUND FLOOR
shared service department for the following social services

(Registration for the respective service is done via a ticket printer.)

Unless otherwise indicated, the following contact information applies for all of these services:
Tel./Fax: 115/0371 488-5091
Email: soziale.leistungen@stadt-chemnitz.de

- BAföG for pupils
  Fax: 0371 488-5089

- Education and participation package
  - For persons eligible for a housing allowance or child-raising supplement, acceptance of applications
  Email: Bildungspaket@stadt-chemnitz.de

- Chemnitz passport (ChemnitzPass)

- Parental benefits, benefits for parents caring for children under 3

- Exemption from the radio broadcasting contribution

Office hours:
Mon, Tues, Thurs & Fri: 8:30 am – 12 noon
Tues & Thurs additionally: 2:00 – 6:00 pm
Debt Counseling
- Consultation and assistance for rental and energy debt
- Household and budget planning
  Tel./Fax: 0371 488-5571/-5095
  Email: schuldnerberatung@stadt-chemnitz.de

Severe disability, state benefits for blind persons
- Determination of the severe disability eligibility in accordance with the Sozialgesetzbuch IX
- Issuance of the severe disability ID cards
- Granting state benefits for blind persons and other compensation for disadvantages
  Fax: 0371 488-5092

Social benefits
- Subsistence benefits
- Basic social security for the elderly and in cases of incapacity
- Health benefits
- Nursing care benefits
- Other benefits (e.g., burial cost allowance)
  Tel./Fax: 0371 488-5571/-5095
  Email: sozialhilfe@stadt-chemnitz.de

Housing allowance
- Rental subsidy for residential renters in accordance with the Wohngeldgesetz (Housing Allowance Law)
- Encumbrance supplement for owners of owner-occupied residential property in accordance with the Wohngeldgesetz.

Office hours:
Mon, Tues, Thurs & Fri: 8:30 am – 12 noon
Tues & Thurs additionally: 2:00 – 6:00 pm
Handicapped affairs commissioner for the City of Chemnitz

Room: 105, 1st floor
Tel./Fax: 0371 488-5581/-5092
Email: behindertenbeauftragte@stadt-chemnitz.de
Office hours: Tues 2:00 – 4:00 pm or on appointment

Insurance Authority

Assistance with social insurance matters (information, applications)
- Pension insurance
- Health and nursing care insurance
- Accident insurance
Room: 004, 006, waiting room 005 a, Ground floor
Tel./Fax: 0371 488-5062 and -5063/-5094
Email: versicherungsamt@stadt-chemnitz.de

Social benefits in nursing care facilities for persons 67 years and older

- Benefits for basic social security
- Subsistence for the elderly
- Nursing care benefits
- Processing of subsistence obligations in accordance with the Sozialgesetzbuch XII
Room: 160, 166, 1st floor
Tel./Fax: 0371 488-5031, 115/-5090
Email: sozialhilfe@stadt-chemnitz.de

We work according to an order system.
Social benefits for disabled persons (integration assistance)

- Early therapeutic educational support for children (out-patient and in special care facilities)
- Individual integration in childcare facilities
- Full-day care at special education schools
- Special education measures for mentally disabled children during school holidays
- Services for participation in community life
- Prostheses and other aids
- Benefits for blind persons
- Compensation services in accordance with § 8 of the Berufliches Rehabilitierungsgesetz (BerRehaG – Occupational Rehabilitation Act)

Room: 402, 4th floor
Tel./Fax: 0371 488-5031, 115/-5097
Email: eingliederungshilfe@stadt-chemnitz.de

Psycho-social benefits

- Consultation and assistance in difficult life situations

Room: 162, 1st floor
Tel./Fax: 0371 488-5031, 115/-5090
Email: sozialhilfe@stadt-chemnitz.de

We work according to an order system.
Social planning, Promotion of volunteer organizations

- Subject-related social planning
- Statistics, analysis, social reporting
- Municipal promotion of social services
  Room: 573, 5th floor
  Tel./Fax: 0371 488-5016/-5096
  Email: sozialplanung@stadt-chemnitz.de

Social services for seniors

- In-home visits
- Assistance for acute hardships
- Consultation for out-patient and in-patient care services and facilities in Chemnitz
- Support for service application
- Initiation of support relationships
- Specialist support for meeting points
- Community-oriented social work
  Room: 163, 172, 173, 174, 1st floor
  Tel./Fax: 0371 488-5555/-5098
  Email: senioren.behindertenhilfe@stadt-chemnitz.de

Specialist department for senior benefits

- Expert coordination, requirements and facilities planning
- Housing consultation for seniors
- Information about promotion programs for volunteers and seniors
- Support for civic involvement
  Room: 119, 1st floor
  Tel./Fax: 0371 488-5023/-5098
  Email: senioren.behindertenhilfe@stadt-chemnitz.de

We work according to an order system.
We work according to an order system.

**Specialist department for disabled benefits**

- Expert coordination and support for out-patient services and offers for disabled benefits
- Requirements and facilities planning for offers for disabled benefits
- Information about support programs for disabled persons

  *Room:* 119, 1st floor  
  *Tel./Fax:* 0371 488-5026/-5098  
  *Email:* senioren.behindertenhilfe@stadt-chemnitz.de

**Local guardianship authority**

- Consultation and assistance for questions regarding guardianship laws
- Consultation for enduring power of attorney, guardianship and patient living wills
- Notarization for powers of attorney

  *Room:* 169 to 171, 1st floor  
  *Tel./Fax:* 0371 488-5576, -5577, -5578, -5579, -5580, -5081, -5544, -5562/-5093  
  *Email:* betreuungsbehoerde@stadt-chemnitz.de

**Support network for care in Chemnitz**

- provider-independent information about benefits, providers and nursing services

  *Contact at the Social Services Department:*  
  *Room:* 163, 172, 173, 174, 1st floor  
  *Tel./Fax:* 0371 488-5555/-5098  
  *Email:* pflegenetz_c@stadt-chemnitz.de
Administrative building
Neubau an der Alten Post
Bahnhofstraße 54 a
Entrance via Bretgasse

Head of Office (Administration)
Room: 4.018, 4th floor
Tel./Fax: 0371 488-5001/-5099
Email: sozialamt@stadt-chemnitz.de

Foreigners commissioner for the City of Chemnitz and the Foreigners Advisory Council (contact office)
Room: 3.031, 3rd floor
Tel./Fax: 0371 488-5047/-5099
Email: migrationsbeauftragte@stadt-chemnitz.de
Office hours: Thurs 1:00 – 4:00 pm
or on appointment

Migrant benefits
— Services for asylum seekers
Room: 2nd floor
Tel./Fax: 0371 488-5518 and 115/-5099
— Social consultation, support and housing
Room: 2.003 – 2.006, 2nd floor
Tel./Fax: 0371 488-5515/-5099
— Social integration/Integration network
Room: 3.029, 3.030, 3rd floor
Tel./Fax: 0371 488-5515/-5099
Shared email address:
migranten.wohnungslose@stadt-chemnitz.de

Office hours:
Mon, Tues, Thurs & Fri: 8:30 am – 12 noon
Thurs additionally: 2:00 – 6:00 pm
Housing and homeless benefits

— Apartment consultation and assistance in finding inexpensive and barrier-free housing
  Room: 3.036, 3rd floor
  Tel./Fax: 0371 488-5056 and -5508/-5099

— Certificate for the eligibility for public housing
  Room: 3.037, 3rd floor
  Tel./Fax: 0371 488-5049 and -5068/-5099
  Email: sozialamt@stadt-chemnitz.de

— Consultation and assistance with eviction suits and compulsory evictions
  Room: 3.027, 3.028, 3rd floor
  Tel./Fax: 0371 488-5515/-5099

— Assistance for overcoming homelessness, admission to transitional housing
  Room: 3.036, 3rd floor
  Tel./Fax: 0371 488-5068/-5099

— Assistance management/clearing
  Room: 3.026, 3rd floor
  Tel./Fax: 0371 488-5064 und -5066/-5099

Emergency housing outside of office hours:
0371 4002350

Shared email address:
migranten.wohnungslose@stadt-chemnitz.de

Office hours:
Mon, Tues, Thurs & Fri: 8:30 am – 12 noon
Thurs additionally: 2:00 – 6:00 pm
Basic social security for job-seekers

- Services for work integration
- Services for securing a means of subsistence (Arbeitslosengeld II (unemployment benefits) and Sozialgeld (social benefits))
- Education and participation benefits for eligible persons in accordance with SGB II

- Customer portal for customers
  under 25: Address: Heinrich-Lorenz-Straße 20
- 25+ years: Address: Heinrich-Lorenz-Straße 35

Shared telephone numbers and email address:
Tel./Fax: 0371 567-3480/-3440
Email: Jobcenter-chemnitz@jobcenter-ge.de
Contact

Neubau an der Alten Post office:
Bahnhofstraße 54 a
09111 Chemnitz
Entrance via Bretgasse

Bürger- und Verwaltungszentrum
Moritzhof office:
Bahnhofstraße 53, 09111 Chemnitz

Postal address:
Stadt Chemnitz – Sozialamt, 09106 Chemnitz

Office hours:
Mon, Tues, Thurs & Fri: 8:30 am – 12 noon
Thurs additionally: 2:00 – 6:00 pm
Moritzhof only: Tues additionally: 2:00 – 6:00 pm